



City of Westminster

Westminster City Council
64 Victoria Street
London
SW1E 6QP

9 September 2022

Dear Resident,

Following the sad passing of Her Majesty The Queen, we are writing to you to let you know that there may be temporary changes to council services in your local area, including road closures, throughout the ceremonial period and up until the funeral.

Roads, parking and travel

Temporary road closures will be in place across areas of central Westminster. This will restrict traffic and impact public transport. Temporary parking suspensions and restrictions will be put in place in many areas in the City.

Please be aware you may be asked to move your vehicle or bicycle.

For the latest information on road closures, parking suspensions or restrictions and travel visit:
westminster.gov.uk/HMQueenElizabethII/Services

Streetworks

Streetworks will be carried out across areas in central Westminster. In some areas, work will be required overnight. Action will be taken to minimise disruptions and disturbance however we apologise for any inconvenience caused.

Recycling and rubbish

Recycling and rubbish collection services will operate as normal. However, on some days, services may be affected due to road closures or restrictions.

For the latest information on collection services, visit: westminster.gov.uk/HMQueenElizabethII/Services

Schools

If your child attends a nursery, school or college in the affected area, they will be in contact with you directly with guidance.

Social care

Services should operate as normal. We are supporting our care agencies so that they can maintain their care visits through this exceptional period. However, if you employ your own Personal Assistant directly without using our care agencies or if you attend a support service using a Direct Payment and have any concerns about the arrangements during this period of mourning, please phone **020 7641 2500** or email adultsocialcare@westminster.gov.uk.

Reporting problems

There will be a range of security measures in place, as well as an increased police presence during this time. Please be reassured and not alarmed by this.

If you see something that doesn't look right, please speak to a police officer or community warden. To report a problem to the council, please visit: westminster.gov.uk/report-it

Further information

Please note information may be subject to change. The latest information will be shared on our website and social media as it becomes available.

If you would like to receive email updates with the latest information and service changes, please sign up at: westminster.gov.uk/sign-up-for-updates

We thank you for your patience and cooperation during this time period.

